

UNI Europa – your voice in Europe



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UNI Europa ICTS



The European Services Workers Union

UNI Europa – your voice in Europe

1. Who are we?
2. Our key priorities
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UNI Europa – your voice in Europe

1. Who are we?

We are the VOICE of the largest part of the workforce in Europe: services workers.

VIDEO



Who are we?



Sectors: Commerce, Financial Services, ICT, Post/Logistics, Sport & Gaming, Property Services, Temporary Agencies, Unicare, Hair & Beauty, Media & Entertainment, Graphical & Packaging



Representing 7 million members in 272 trade unions across Europe (50 countries)



Regional branch of UNI Global Union in Nyon, Switzerland representing more than 20 million workers from over 900 trade unions globally

Our key priorities



Change Europe's direction, away from austerity and anti-trade union policies and towards a fair and social Europe



Fight for the interests of services workers at European level & protect trade union rights and collective bargaining



Win better working conditions for workers & defend them against negative consequences of austerity, restructuring, social dumping.



Grow bargaining power towards the EU and employers; coordinate solidarity actions & collective bargaining strategies



Grow trade unions in Europe and support their organising efforts; develop a European approach with unified/common demands

Areas of work: European Social Dialogue



Horizontal Social Dialogue between ETUC & Business Europe



13 Sector Social Dialogues with various outcomes: joint declarations, projects, framework agreements (e.g. joint declarations on Covid-19 crisis and on AI)



Social Dialogue in MNCs: Trade Union Alliances formation and Global Framework Agreements (Orange, Telenor, Société Générale, Carrefour...)



EWCs: Exchange of information between different sector EWCs; training and advice for EWC members & coordinators

Areas of work: Regulation & Lobbying



Inform members about EU legislative processes and coordinate joint positions



Current topics: platform workers, AI, remote work, public procurement, surveillance, future world of work, gender equality, skills....



European campaigns and projects to address issues in depth and raise awareness about our concerns

Artificial Intelligence (AI)



Raise awareness about AI and the impact of AI at the workplace (UE position paper in 2019). Social partners must play a key role in the discussion on AI.



Provide training to members on AI and related issues (6 webinars in 2020; new training in 2021). AI is a topic for collective bargaining!



Promote our position among different stakeholders (ETUFs, employers, academia, TUC expert group...) and lobby the EU institutions



Key topics related to AI: Data collection & management, algorithmic management, skills & training, surveillance & fundamental rights

Remote work



Remote work has already been on our agenda for some time - but with the pandemic, concerns about remote work and surveillance tools invading private homes has increased.



UNI Global has published key principles for trade unions on remote work (March 2021)



Promotion of our position among ETUFs, academia, EU institutions, social partners, NGOs...

Read more:
UNI Europa position on AI

UNI key principles on remote work

Any questions?

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